



U.S. Veterans Health Administration (VHA) COVID-19 Pandemic Response

"The VA has mobilized every resource to help our Veterans and the entire nation fight COVID-19, demonstrating the full strength of the largest integrated health care system in the country and honoring the patriotism of the Veterans we serve."

Acting Under Secretary for Health, VHA, Dr. Richard Stone



VETERAN CARE



VHA has **tested 878,398** Veterans for COVID-19^{A,1}




6,458,171 total Veterans Using VHA Services^{B,2}



VHA has **diagnosed 149,565** Veterans with COVID-19^{A,1}



367,245 VHA employees supported the pandemic response^{C,3}



VHA has **treated 124,144** Veterans that have recovered from COVID-19^D



1,497 inpatients^D
7,553 COVID-19 related Veteran deaths^{A,1}

VIRTUAL CARE

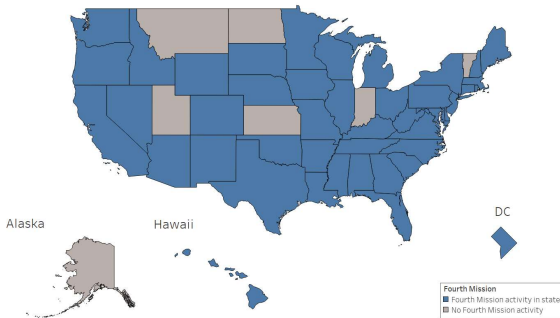


745,545 average monthly telehealth (CVT) video encounters^{E,4} = **604%** from the same period in 2019^{E,5}



3,197,292 average monthly telephone encounters^{F,4} = **203%** from the same period in 2019^{F,5}

FOURTH MISSION^{D,6}



920,122 pieces of personal protective equipment provided to external organizations, including:



556,970 gloves



221,094 masks

1,396 Veterans admitted to care from State Veterans Homes

335 non-Veterans who received VHA care have been discharged home

2,307 VHA staff members supported non-VHA facilities

MEDIA OUTREACH



VA leadership has participated in **275** media opportunities related to VA's response to COVID-19^D



72 COVID-19-related news releases published by VA^D



1,200 good news stories published in external media outlets^D

All figures listed above are cumulative and include data from March 1, 2020 - January 1, 2021 unless otherwise noted

¹ Excludes Veteran-Employees, March 1, 2020 to January 1, 2021. ² Veterans Using VHA Services are Veterans who used VHA between April 1, 2019 and September 30, 2020, this definition excludes Veterans who died prior to February 1, 2020. ³ Includes WHACO and VISN employees. ⁴ Encounters between July 1, 2020 and December 31, 2020. ⁵ Comparing the months starting on July 2019 through December 2019 to July 2020 through December 2020.

^ANational Surveillance Tool (NST) Dataset, Healthcare Operations Center (HOC), VHA, accessed 2/21/2021; ^BVeterans Using VHA Services, Allocation Resource Center (ARC), VHA, on 2/2/2021; ^CHR Employee Cube, VHA Service Support Center (VSSC), VHA, accessed on 1/25/2021; ^DCOVID-19 Weekly Infographic - Dec. 29-Jan. 4.pdf; ^ETelehealth Cube, VSSC, VHA, Accessed: January 25, 2021; ^FEncounter Cube, VSSC, VHA, Accessed: January 25, 2021; ^GResponse to VISN Data Calls, VHA VISNs, 7/2020, 8/2020, 1/2021, and 2/2021